



## TraceNet Command Communications Software Supersedes TVNE (TraceView Network Explorer) For TraceNet Controls & Monitoring Systems

PRODUCT ANNOUNCEMENT

After years of successfully networking our TraceNet Controls & Monitoring Systems with Centralized Computers and Distributed Control Systems, Thermon is advancing our Communications Software to new levels through TraceNet Command (TNC). This will help ensure adaptation to the growth of IIoT (Industrial Internet of Things) and the demands of Industry 4.0 around the world.

As such, we are discontinuing our support for the TVNE (TraceView Network Explorer) applications by the end of 2019. Software updates for TVNE have ended but we will continue providing support and assistance in migrating to our newer TraceNet Command (TNC) Communications Software.

TraceNet Command (TNC) has all the features from TVNE incorporated, including our “icon color system” for key alarms (high and low temperature, load and/or ground leakage current, circuit fault, RTD fault, etc.) to assist operators in confidently making decisions in response to priority alarms.

What makes TNC clearly stand out from TVNE is that the user now has the ability to access heat trace data from anywhere within their network. They also have the ability to look at historical alarm data and review trend data to identify and address any root cause. These features were not possible from TVNE. Please see the TNC specifications ([https://content.thermon.com/pdf/us\\_pdf\\_files/TEP0169-TraceNet-Command-Spec.pdf](https://content.thermon.com/pdf/us_pdf_files/TEP0169-TraceNet-Command-Spec.pdf)) for more details on the TNC database functions.

Our Communication and Automation Team are on “stand-by” to answer any questions you may have, whether for TraceNet Command or other Thermon Products and Services. We look forward to continuing to support you in advancing the reliability and efficiency of your heat trace systems.

For assistance with existing or future TraceNet Command Communications installations, contact Larry Ton, Communications & Automation Services Manager, at [larry.ton@thermon.com](mailto:larry.ton@thermon.com).



**TraceNet™ Command** allows simple coordination, organization, control, and monitoring of multiple heat tracing circuits.

**THERMON**

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