Genesis Network Software Version 1.13.2 (Release Notes)

Release Category: Maintenance

Thermon continues to focus on advancing the efficiency of Heat Trace Asset Management by making continuous improvements to the Controls & Monitoring solutions portfolio. As a part of Thermon's Digitization initiative and our commitment to providing great experience to our customers, we release new features/fixes on our products on a regular basis.

Dated: 9th Sep, 2025

This release is for the latest version of the Genesis Network Software.

Note: The firmware for all Genesis devices—panel, Bridge, and gateway—remains at version 1.13.0 for this release.

Resolved Issues

1. Commissioning of 3rd Party Controllers

 Addressed the problem that prevented the CAN bus addresses of third-party controller devices from displaying when these devices were added to a panel.

2. Health Monitor

 Addressed an issue in which the Health Monitor incorrectly reported that a Genesis Gateway was not communicating, despite normal communications.

Recommended Action

We strongly encourage all customers to upgrade to this latest version to benefit from improved performance and enhanced subscription visibility. Please coordinate with our **Field Services** or **Product Management** teams to facilitate your upgrade.

Need Help?

If you encounter any issues, please report them here.

You can also access the software via our download portal.

Thank you for your continued partnership. If you have any questions or concerns, please contact us.

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